Restarting Bluetooth

In this document I will show you how to reset your Bluetooth settings. This step is used when the phone/tablet is not pairing via Bluetooth to the ELD. Most of the time when this happens it has to do with the built in “Power Saver” in the phone blocking the connection, A brief explanation, when you step away from the truck more than 15min and leave the **AMPM ELD** application running the application keeps attempting to pair to the ELD in the truck, after awhile of the application trying to pair to the ELD the Power Saver detects that the application is not able to connect and blocks the application to save battery, So when we try to pair the ELD to the phone/tablet later on we get the error “Unable to connect to ELD MAC”. The steps below will help you learn how to fix this issue.

DO NOT pair Bluetooth in your phone/tablet settings. The connection will be established in the application.

Turn off Bluetooth on all devices in your truck. Check all phones, all tablets- anything in your vehicle that could be interfering with the ELD signal.

Please disconnect from the ELD and log out from the application at the end of each day.

Android 9/Android Pie and Newer

Steps for rest Bluetooth

1. Turn OFF Bluetooth

2. Go to “Settings”

3. Select “Apps & Notifications”

4. Select “App Info”

5. Select the 3 dots up on the right hand corner and select “Show System Apps”

6. In the app list look for the “Bluetooth” and select “Bluetooth”

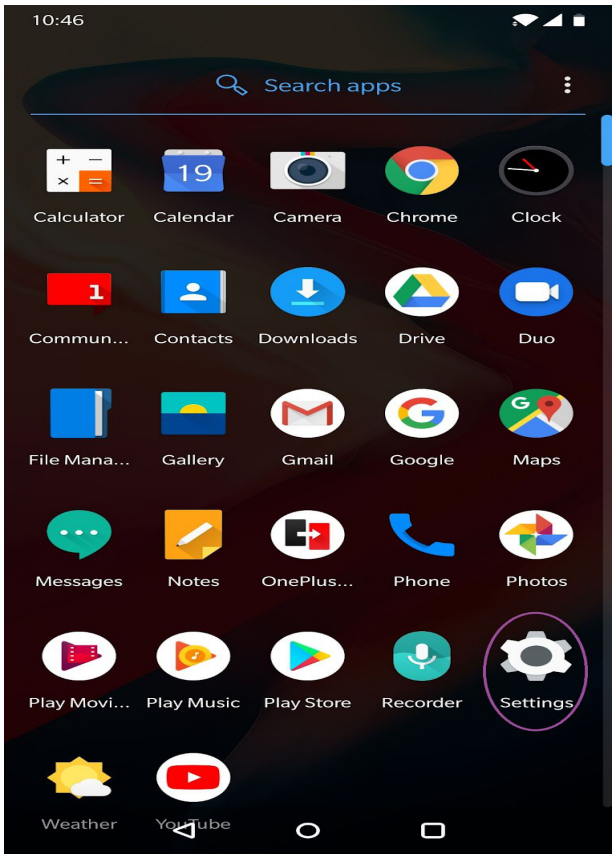
7. Select “Force Stop” press OK

8. Select “Storage” and “Clear Storage” press OK
9. Turn ON Bluetooth

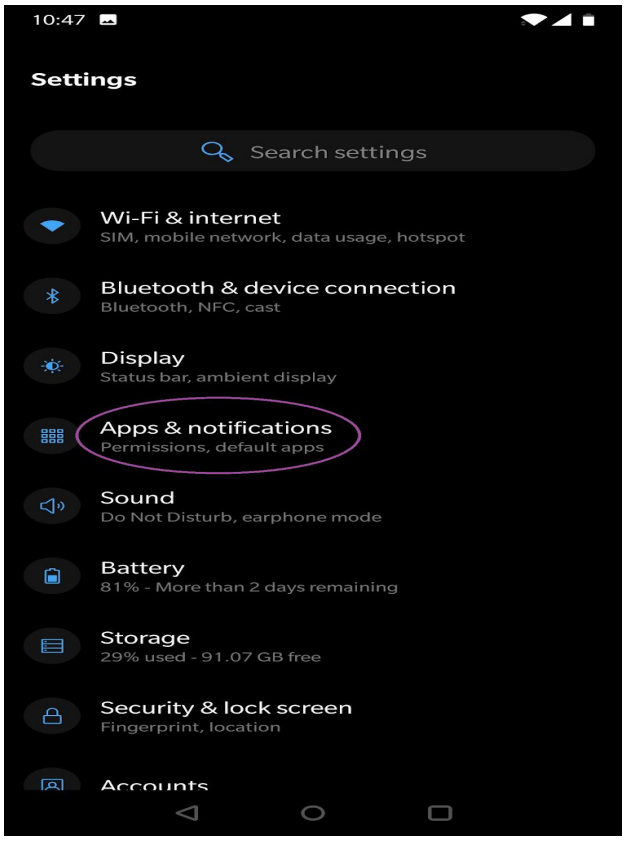
10. Open **AMPM ELD** App, Verify MAC address and press on the green connect button.

11. You can verify that the ELD is paired by
looking for the green Bluetooth symbol up in the right hand corner.
Note: ELD MAC address is found on ELD unit labeled as MAC

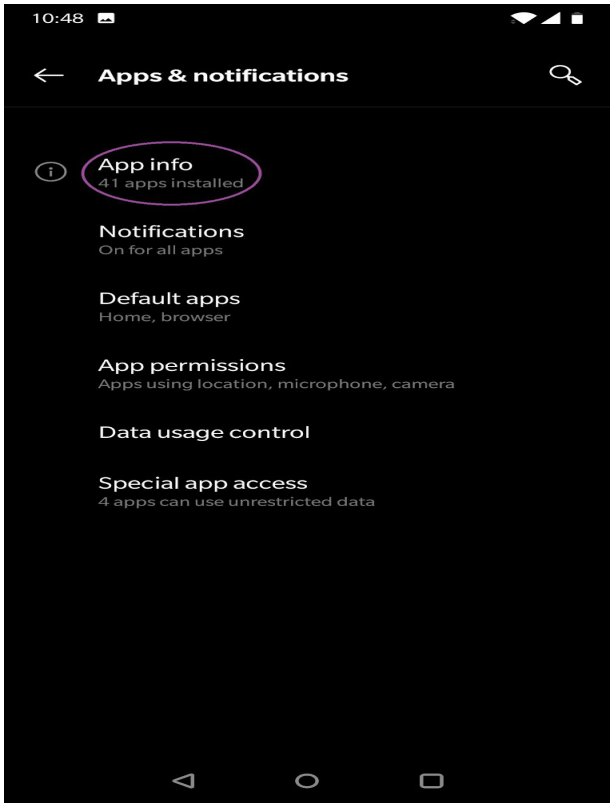
Select “Settings”



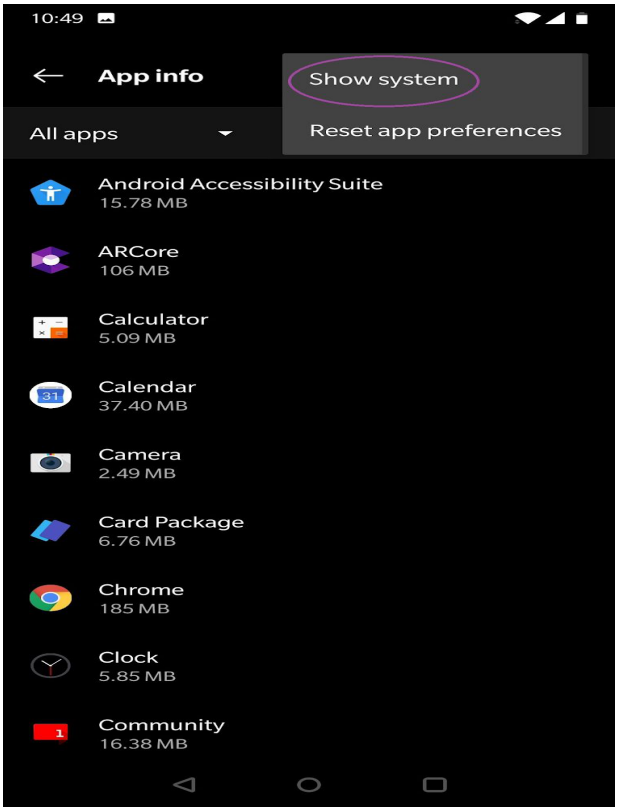
Select “Apps & Notifications



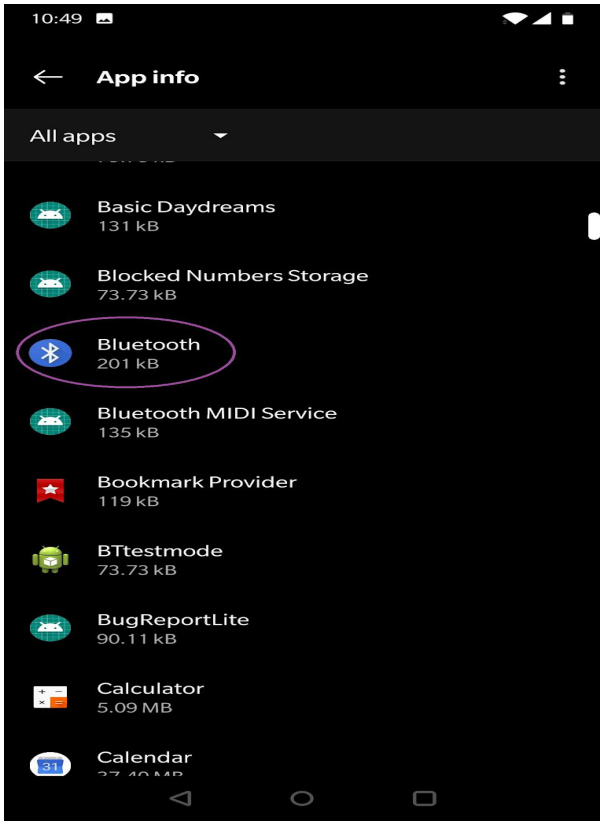
Select “App Info”



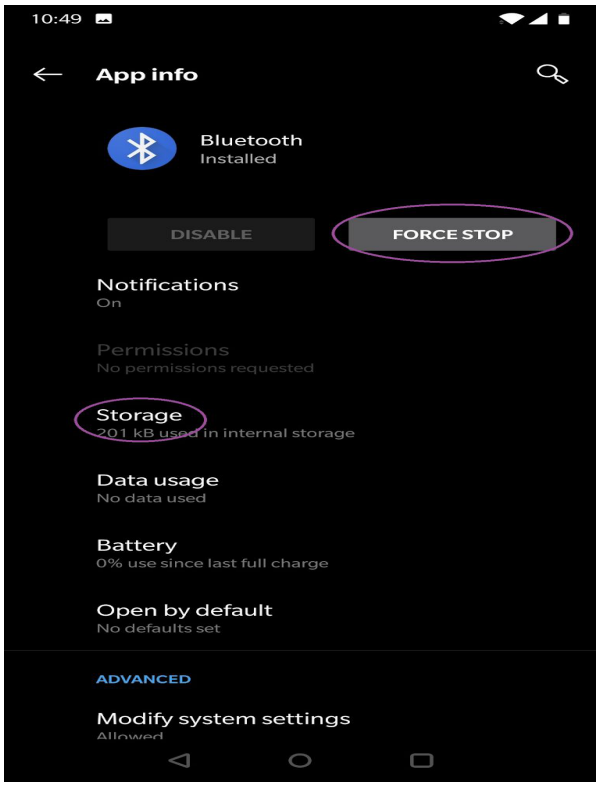
Select Show System



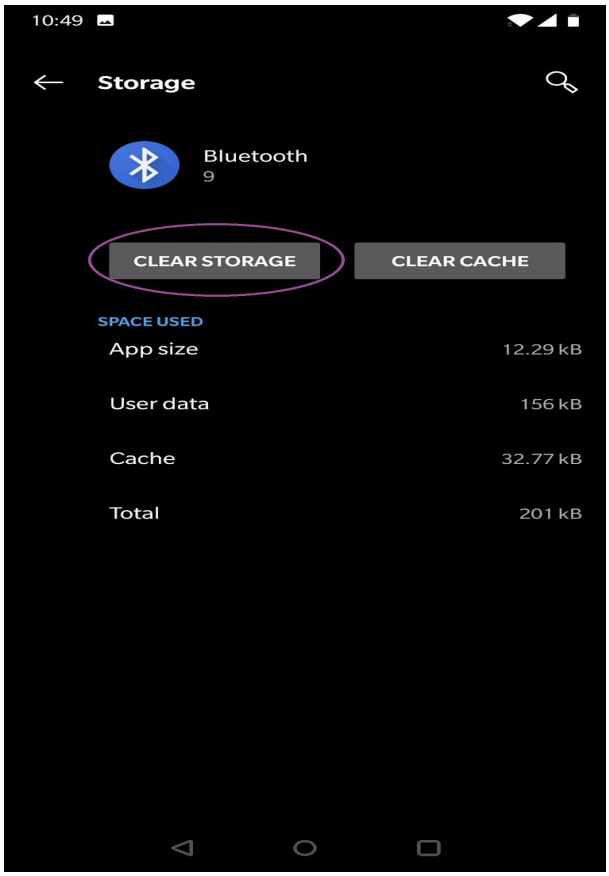
Select “Bluetooth”



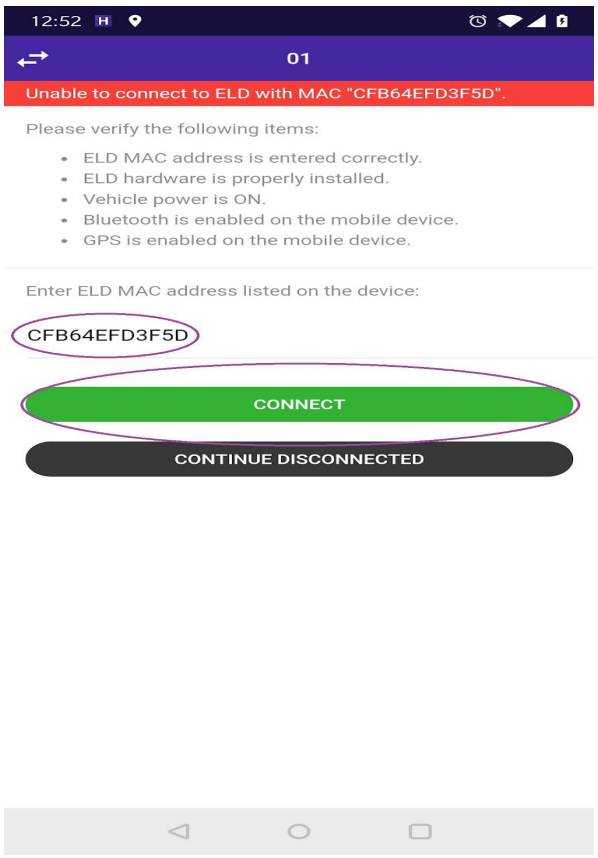
Select “Force Stop” press OK, Then Select Storage



Select “Clear Storage” press OK



Verify MAC, Press Connect



Android 6/Android Nougat and Older

9. Turn OFF Bluetooth

10. Go to “Settings”

11. Select “Apps” or “Applications”

12. Select the 3 dots up on the right hand corner and select “Show System Apps” or “Show Systems”.

13. In the app list look for the “Bluetooth” or “Bluetooth Share” and select

14. Select “Force Stop” and confirm the warning.

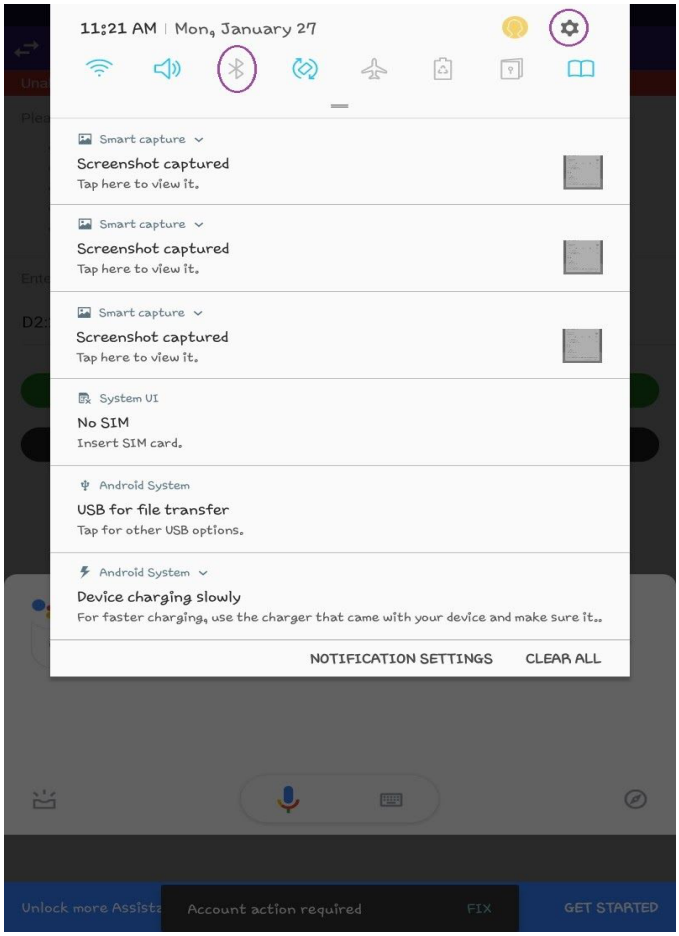
15. Select “Storage” and “Clear Storage” and confirm the warning

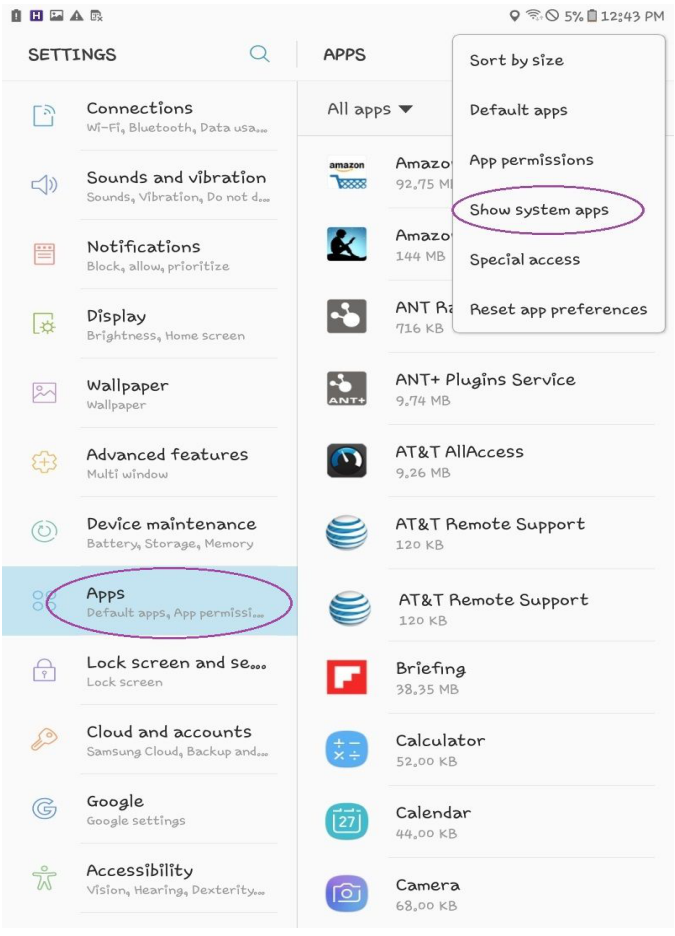
9. Turn ON Bluetooth, Do not connect to any nearby device.

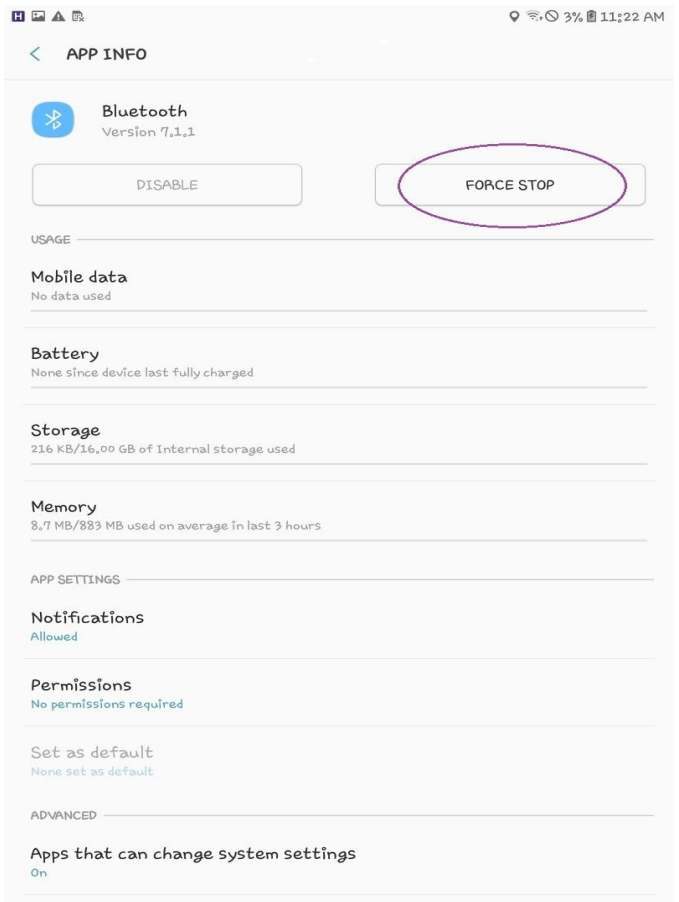
10. Open **AMPM ELD** App, Verify MAC address and press on the green connect button.

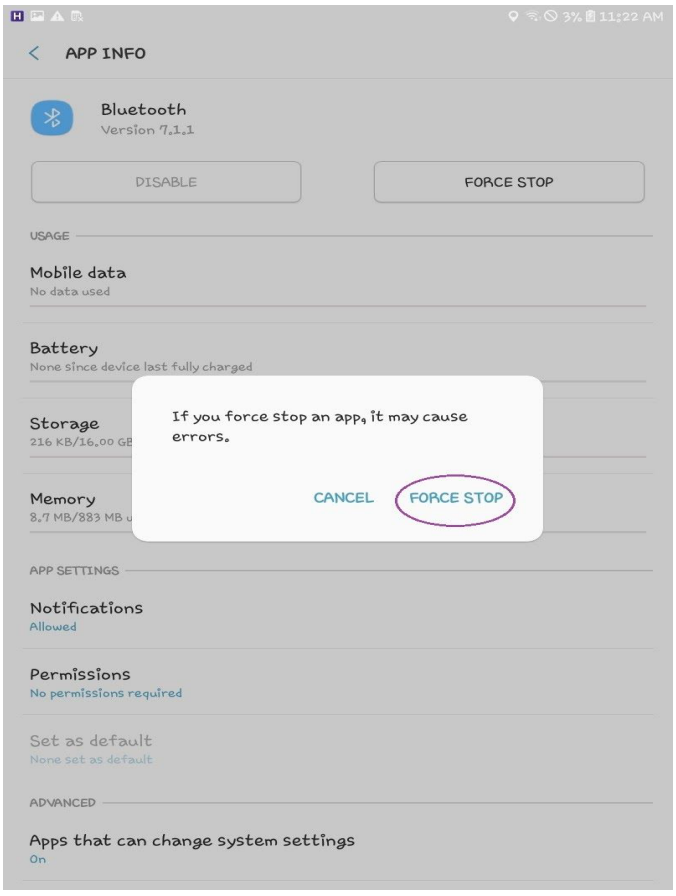
11. You can verify that the ELD is paired by looking for the green Bluetooth symbol up in the right hand corner.

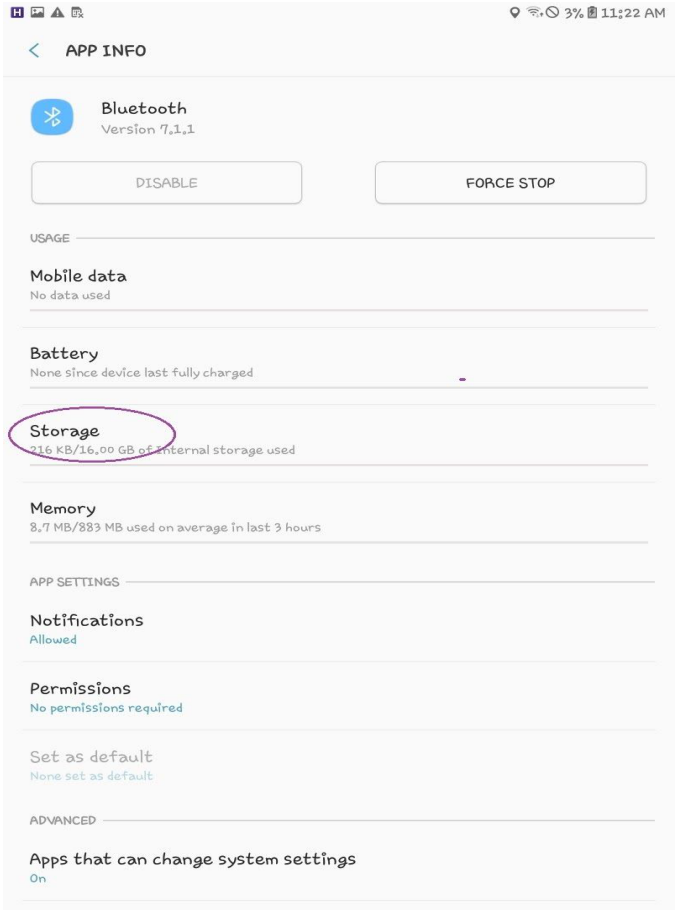
Note: ELD MAC address is found on ELD unit labeled as MAC


11:21 AM | Mon, January 27
Smart capture
Screenshot captured
Tap here to view it.
Smart capture
Screenshot captured
Tap here to view it.
Smart capture
Screenshot captured
Tap here to view it.
System UI
No SIM
Insert SIM card.
Android System
USB for file transfer
Tap for other USB options.
Android System
Device charging slowly
For faster charging, use the charger that came with your device and make sure it...
NOTIFICATION SETTINGS
CLEAR ALL
Unlock more Assista
Account action required
FIX
GET STARTED


5% 12:43 PM
SETTINGS
APPS
Connections
Wi-Fi, Bluetooth, Data usa...
Sounds and vibration
Sounds, Vibration, Do not d...
Notifications
Block, allow, prioritize
Display
Brightness, Home screen
Wallpaper
Wallpaper
Advanced features
Multi window
Device maintenance
Battery, Storage, Memory
Apps
Default apps, App permissi...
Lock screen and se...
Lock screen
Cloud and accounts
Samsung Cloud, Backup and...
Google
Google settings
Accessibility
Vision, Hearing, Dexterity...
All apps
Sort by size
Default apps
App permissions
Show system apps
Special access
Reset app preferences
92.75 MB
144 MB
716 KB
ANT+ Plugins Service
9.74 MB
AT&T AllAccess
9.26 MB
AT&T Remote Support
120 KB
AT&T Remote Support
120 KB
Briefing
38.35 MB
Calculator
52.00 KB
Calendar
44.00 KB
Camera
68.00 KB


3% 11:22 AM
APP INFO
Bluetooth
Version 7.1.1
DISABLE
FORCE STOP
USAGE
Mobile data
No data used
Battery
None since device last fully charged
Storage
216 KB/16.00 GB of Internal storage used
Memory
8.7 MB/883 MB used on average in last 3 hours
APP SETTINGS
Notifications
Allowed
Permissions
No permissions required
Set as default
None set as default
ADVANCED
Apps that can change system settings
On


3% 11:22 AM
APP INFO
Bluetooth
Version 7.1.1
DISABLE
FORCE STOP
USAGE
Mobile data
No data used
Battery
None since device last fully charged
Storage
Memory
APP SETTINGS
Notifications
Allowed
Permissions
No permissions required
Set as default
None set as default
ADVANCED
Apps that can change system settings
On
If you force stop an app, it may cause errors.
CANCEL
FORCE STOP


3% 11:22 AM
APP INFO
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DISABLE
FORCE STOP
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Apps that can change system settings
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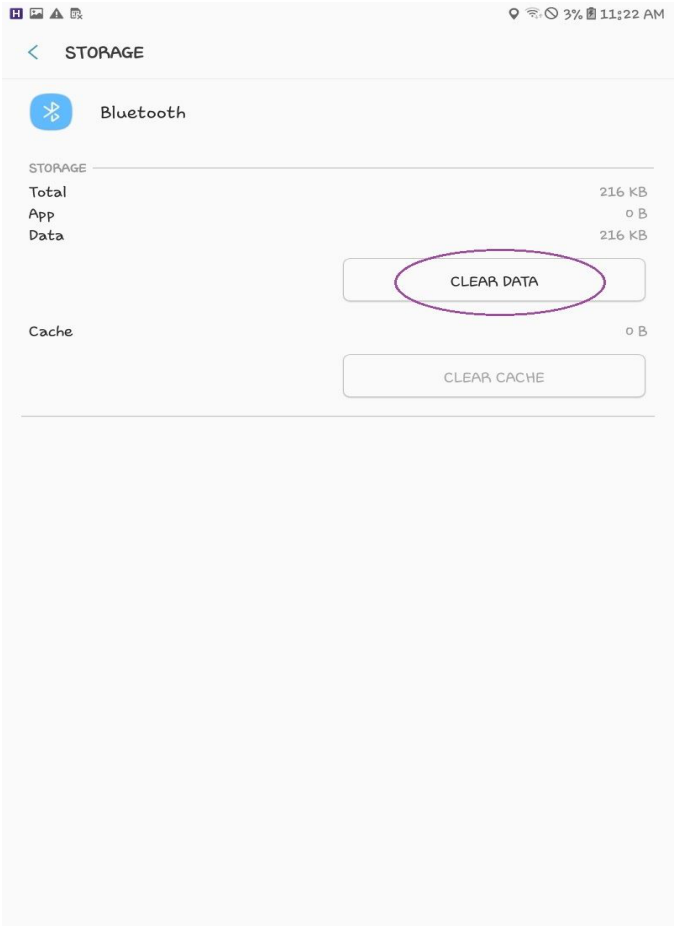
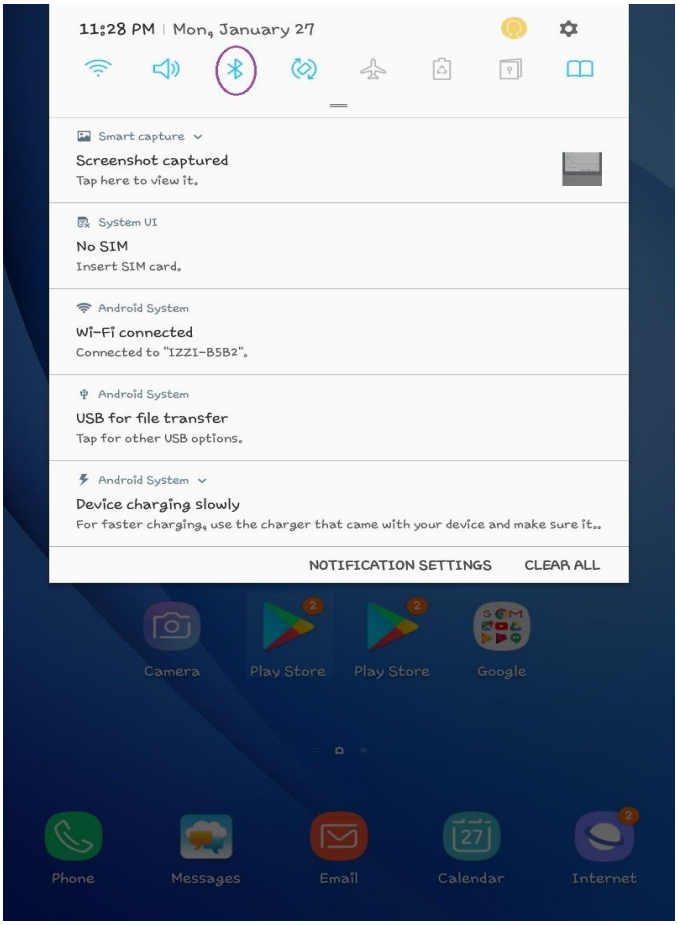
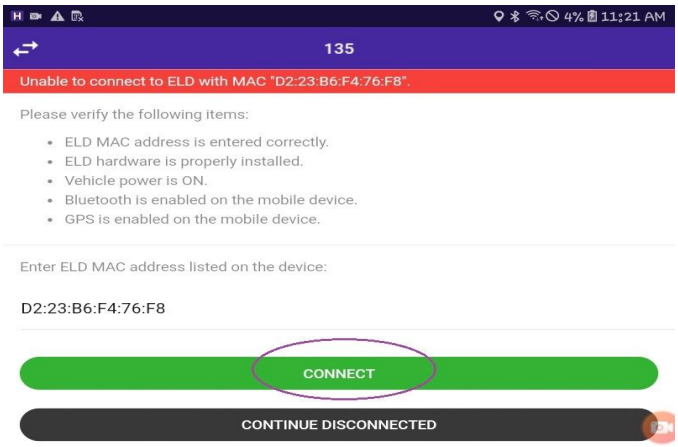

3% 11:22 AM
STORAGE
Bluetooth
STORAGE
Total 216 KB
App 0 B
Data 216 KB
CLEAR DATA
Cache 0 B
CLEAR CACHE


11:28 PM | Mon, January 27
Smart capture
Screenshot captured
Tap here to view it.
System UI
No SIM
Insert SIM card.
Android System
Wi-Fi connected
Connected to "IZZI-B5B2".
Android System
USB for file transfer
Tap for other USB options.
Android System
Device charging slowly
For faster charging, use the charger that came with your device and make sure it...
NOTIFICATION SETTINGS
CLEAR ALL
Camera
Play Store
Play Store
Google
Phone
Messages
Email
Calendar
Internet


4% 11:21 AM
135
Unable to connect to ELD with MAC "D2:23:B6:F4:76:F8".
Please verify the following items:
ELD MAC address is entered correctly.
ELD hardware is properly installed.
Vehicle power is ON.
Bluetooth is enabled on the mobile device.
GPS is enabled on the mobile device.
Enter ELD MAC address listed on the device:
D2:23:B6:F4:76:F8
CONNECT
CONTINUE DISCONNECTED

11:56 PM
Vinnie Diesel - 135
Remaining
00:00
OFF DUTY
HOURS OF SERVICE
DRIVE
11-Hour Driving Limit
11:00
SHIFT
14-Hour On Duty Limit
14:00
BREAK
30 Minute Rest Break
08:00
CYCLE
USA 70/8
70:00
Available
Recap